

## Terms & Conditions of the Special Offer:

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1. **Payment and Refund Policy:**
  - The full package fee is due at the time of purchase.
  - All fees are non-refundable, irrespective of whether the services are utilized.
2. **Expiry Date:**
  - There is no expiry date for the purchased mind wellness package.
3. **Booking Process:**
  - The recipient of the voucher will initiate the process by scheduling a free 10-15 minute introductory video call to clarify the reasons for the sessions and to arrange a suitable time. The recipient may be asked to provide the name of the person who gifted them the voucher.
4. **Transferability:**
  - Sessions are transferable, allowing the recipient to designate another individual to participate in their place.
5. **Session Locations:**
  - Sessions are available online, or in person in Switzerland, specifically in Gersau 6442, or in Zurich after prior clarification (an additional fee of 30 CHF may apply).
6. **Session Availability:**
  - To schedule sessions, the recipient must follow the instructions provided in the email after the purchase.
  - Sessions are subject to availability, and we recommend booking in advance to secure preferred dates and times.
7. **Cancellation Policy:**
  - For online and in-person sessions in Gersau, a minimum of 48 hours' notice is required for cancellations. Failure to provide adequate notice will result in the session being non-cancellable.
  - For in-person sessions in Zurich, a minimum of 7 days' prior notice is required for cancellations. Failure to provide adequate notice will result in a fee for the room, regardless of whether the session is conducted.
8. **Unused Sessions:**
  - Any unused sessions within a package will not be refunded or carried forward after the package's completion.
9. **Communication:**
  - It is the responsibility of the package purchaser to communicate all relevant details and booking information to the intended recipient.
10. **Discounted Sessions for the Purchaser:**

- The purchaser of a mind wellness package has the right to book similar sessions for themselves at a discounted price of 20%.

11. Disclaimer Changes:

- We reserve the right to make changes to these disclaimers at any time. Any modifications will be effective immediately upon posting on our website or other communication channels.

By completing the purchase, you acknowledge that you have read, understood, and agreed to these terms and conditions. If you have any questions or concerns, please contact us before making the purchase.